

## DTI Project Experiences

NO	CUSTOMER	BUSINESS PARTNER	PROJECT NAME	ENG	YEAR	LOC.
1	CITIBANK	Metrodata MII	<b>Helpdesk Engineer:</b> <ul style="list-style-type: none"> <li>➤ Update Windows XP Patch</li> <li>➤ Update Anti virus</li> <li>➤ Inventarisasi Asset</li> <li>➤ Ticket engineering [handling Daily IT Operation]</li> </ul>	16	2004-now	Jakarta Bandung Semarang Medan
			Outsource Programmer :	1	2007	Jakarta
2	BCA	Metrodata MII	Installation seat Management		2004	Jakarta
3	BII	Metrodata MII	<b>Helpdesk Engineer :</b> <ul style="list-style-type: none"> <li>➤ MIS Support,</li> <li>➤ Handling Problem Application &amp; Hardware Client</li> <li>➤ Troubleshooting Networking</li> <li>➤ Handling Problem Server</li> </ul>	9	2005-now	Jakarta
4	ARIO BIMO	MAS	<ul style="list-style-type: none"> <li>➤ Local Area Network <b>(LAN)</b> IT - Infrastruktur, Cabling Installation 30 node (5 days)</li> <li>➤ Custom Modified Signal Cable</li> </ul>	4	2005	Jakarta
5	CASCO	MAS	<ul style="list-style-type: none"> <li>➤ <b>(LAN)</b> Installation 20 node (1 day)</li> <li>➤ Setting &amp; Maintenance Server</li> </ul>	6	2005	Cikarang
6	EAGLE	MAS	<ul style="list-style-type: none"> <li>➤ <b>(LAN)</b> Installation 10 node (1 day)</li> </ul>	2	2005	Cikarang
7	ARNOTTS INDONESIA	Metrodata MII	<b>Deployment, 200 PC (12 days):</b> <ul style="list-style-type: none"> <li>➤ Backup &amp; Restore Data</li> <li>➤ Upgrade Operating System</li> <li>➤ Setting Network</li> </ul>	4	2006	Bekasi
8	ADES INDONESIA	Metrodata MII	Implementasi 'sales' Software		2006	Jakarta
9	SINAR SOSRO		Develop software machine breakdown report		2006	Cibitung
10	AQUA	Metrodata MII	<b>Helpdesk Engineer :</b> <ul style="list-style-type: none"> <li>➤ MIS Support,</li> <li>➤ Handling Swiping Programs unregister, Mp3,picture, etc</li> <li>➤ Troubleshooting Networking</li> </ul>	5	2006-2007	Jakarta Tangerang Karawang Subang Sukabumi Bekasi
11	PERTAMINA BADAQ-NLG	Metrodata MII	<b>Deployment, 975 PC/Laptop (3 month) :</b> <ul style="list-style-type: none"> <li>➤ Ms. Office 2003 enterprise</li> <li>➤ Troubleshooting</li> </ul>	1	2006	Kaltim
12	NOVARTIS INDONESIA	Integrasi Technology	<b>Helpdesk Engineer :</b> <ul style="list-style-type: none"> <li>➤ Software Engine 4 Installation [Lotus]</li> <li>➤ Backup Data Archive email.pst in Profile User</li> <li>➤ Handling Troubleshooting</li> </ul>	5	2006-2007	Jakarta
13	MINAMAS	Integrasi Technology	<b>Helpdesk Engineer:</b> <ul style="list-style-type: none"> <li>➤ MIS Support,</li> <li>➤ Handling Problem Application &amp; Hardware Client</li> <li>➤ Troubleshooting Networking</li> <li>➤ Handling Problem Server</li> </ul>	3	2006-now	Jakarta Banjarbaru Pekanbaru
14	MULTI BINTANG INDONESIA	Integrasi Technology	<b>Helpdesk Engineer :</b> <ul style="list-style-type: none"> <li>➤ MIS Support,</li> <li>➤ Backup Data Server</li> <li>➤ Networking</li> <li>➤ PABX</li> <li>➤ Troubleshooting</li> </ul>	1	2007	Surabaya
15	KRAFT	Metrodata MII	<b>Helpdesk Engineer:</b> <ul style="list-style-type: none"> <li>➤ Handling Software &amp; Hardware Installation</li> <li>➤ Server &amp; Administrator</li> <li>➤ Handling PABX</li> <li>➤ Handling CCTV</li> <li>➤ Handling Access Control system</li> <li>➤ Hardware</li> <li>➤ Handling Cabling</li> </ul>	1	2005-2007	Bandung
16	Widyawan & Partners		<b>Outsource Programmer :</b> <ul style="list-style-type: none"> <li>➤ Develop System Absensi Link to Payroll</li> </ul>	1	2006	Jakarta
17	INTEGRASI TECHNOLOGY		Outsource Programmer	1	2006-now	Jakarta
18	STBA LIA		Develop Software of "GA" Procurement		2006	Jakarta
19	DWI ARGA Motor		Develop Software of Car Workshop		2006	Jakarta

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20	<b>INTISEL Produktifakom</b>		<ul style="list-style-type: none"> <li>➤ Develop Software Project Management, Maintenance,</li> <li>➤ Develop Website [www.intisel.co.id]</li> </ul>		2006–2007	Jakarta
21	<b>CUSSON INDONESIA</b>	Metrodata MII	<b>Deployment, 250 PC (3 days) :</b> <ul style="list-style-type: none"> <li>➤ Backup &amp; Restore Data</li> <li>➤ Upgrade Operating System</li> <li>➤ Setting Network</li> </ul>	20	2006	Jakarta
22	<b>CHAROEN POPKHAND</b>	Metrodata MII	Backup Engineer	1	2006–2007	Jakarta
23	<b>BANK NIAGA</b>	Metrodata MII	<b>Installation PC Roll Out, 300 PC (6 days)</b> <ul style="list-style-type: none"> <li>➤ Replace all Old PC to New PC</li> <li>➤ Setting Printer</li> </ul>	15	2006	Surabaya Yogya Solo Semarang
			Project 1: Develop Software Remedy Reminder		2007	Sudirman-Jakarta
24	<b>MADANI SATYA UTAMA</b>		<ul style="list-style-type: none"> <li>➤ Develop software Accounting [Simple Ledger]</li> <li>➤ Develop Website [www.madani.co.id]</li> </ul>		2007	Jakarta Karawang
25	<b>ALCATEL-LUCENT INDONESIA</b>		<b>Helpdesk System Engineer:</b> <ul style="list-style-type: none"> <li>➤ Handling Maintenance Data Base all BTS Indosat</li> <li>➤ Handling Matrixx System</li> <li>➤ Handling MAG.NET</li> <li>➤ Develop Interface</li> <li>➤ Develop Export, Import and Report</li> <li>➤ Training to End User &amp; User manual</li> <li>➤ Troubleshooting</li> </ul>	1	2007-now	Jakarta
			<b>Helpdesk Engineer :</b> <ul style="list-style-type: none"> <li>➤ IT/MIS Support,</li> <li>➤ Ticket Engineering (handling Daily IT Operation)</li> </ul>	1		
			<b>Helpdesk Project Admin :</b> <ul style="list-style-type: none"> <li>➤ Handling Project XL Com-Indosat</li> <li>➤ Handling secretary duties</li> <li>➤ Handling PO</li> <li>➤ Handling Acceptance test Form</li> </ul>	3		
			<b>Helpdesk Finance :</b> <ul style="list-style-type: none"> <li>➤ Handling the daily Jurnal</li> <li>➤ Proceed the transfer to the Bank and withdrawal from the Bank</li> <li>➤ Manage the Vendor Invoices, payment and past due inv.</li> <li>➤ Payrol list, Manage the Petty Cash</li> </ul>	1		Medan
			Rent Laptop and PC			
26	<b>CITAS OTIS ELEVATOR</b>	Metrodata MII	<b>Deployment, 80 PC (2 days) :</b> <ul style="list-style-type: none"> <li>➤ Moving Server and PC to New Office</li> <li>➤ Backup &amp; restore Data</li> <li>➤ Ms. Office Installation</li> <li>➤ Setting Antivirus &amp; Network</li> <li>➤ Join Domain</li> <li>➤ Troubleshooting</li> </ul>	20	2007	Jakarta (2 site)
27	<b>RODAMAS</b>	Metrodata MII	<b>Deployment, 100 Unit PC (2 weeks):</b> <ul style="list-style-type: none"> <li>➤ Upgrade Operating System</li> <li>➤ Migration Account e-mail from pop3 to Exchange Server</li> </ul>	2	2007	Jakarta
28	<b>GUNUNG KECAPI</b>		Develop Software Accounting [ Simple Ledger ]		2007	Jakarta
29	<b>BASF</b>	Integrasi Technology	<b>Helpdesk Engineer :</b> <ul style="list-style-type: none"> <li>➤ Handling HR Kiosk Program</li> <li>➤ Hardware &amp; Software System</li> <li>➤ Lotus Notes</li> <li>➤ Password Invalid</li> </ul>	1	2007	Surabaya
30	<b>HUTCHINSON CP TELECOMMUNICATION (HCPT)</b>	Metrodata MII	Installation Custom Application (3 GSM) and Training end User	5	2007	Jakarta (14 site) West Java (5 site) Semarang (8 site) Yogyakarta (7 site) East Java (10 site)

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31	<b>ERALDA INDUSTRIES. LTD</b>		Rent & Maintenance Hardware contract		2007-2008	Jakarta
32	<b>NUANSA RAYA DINAMIKA (NRD)</b>		Develop Networking with Wireless System		2007	Jakarta
33	<b>WELLTEKINDO NUSANTARA - &amp; GEOSERVICES</b>		<p><b>Maintenance Service Contract :</b></p> <p><b>User Training,</b></p> <ul style="list-style-type: none"> <li>➤ How To map a network drive</li> <li>➤ How to synchronize files from the server</li> <li>➤ Different useful options in outlook (out of office message, share calendar, public folder, why, how often and how to create a PST file Outlook web access (portal.geoservices.com))</li> <li>➤ MobileXpress – VPN, config &amp; test</li> </ul> <p><b>Periodic Maintenance every month,</b></p> <p>Server :</p> <ul style="list-style-type: none"> <li>➤ Check server performance, i.e: [O/S, Antivirus, client-server application &amp; tape backup]</li> <li>➤ Check logging</li> </ul> <p>Network Configuration periodic check &amp; documentation :</p> <ul style="list-style-type: none"> <li>➤ Network Configuration Consistency</li> <li>➤ Check for hardware Utilization [switch hub and cabling]</li> <li>➤ Check TCP / IP for Server, Notebook and PC</li> </ul> <p>Hardware Clean Up</p> <p><b>Remedial Call,</b></p> <ul style="list-style-type: none"> <li>➤ O/S, MS Office, client-server application and Antivirus Configuration/troubleshooting/installation</li> <li>➤ Hardware Replacement (Recommendation)</li> <li>➤ Hardware Installation Services</li> <li>➤ Helpdesk</li> </ul>		2007-2008	Jakarta (2 site) Cikarang
34	<b>YOGMA SUBUR JAYA</b>		Develop software Accounting, and Application [Simple Ledger]		2007	Bekasi
35	<b>PT. ARIANTO DARMAWAN</b>		<p><b>Maintenance Service :</b></p> <ul style="list-style-type: none"> <li>➤ Do general check up PC Performance</li> <li>➤ Provide consultancy and advice about the cause of power failure and how to prevent it from happening again.</li> <li>➤ Hardware know-how transfer</li> <li>➤ Provide technical updates</li> <li>➤ Log book</li> </ul>		2007	Bandung
36	<b>PT. LUXOR INMA</b>		<p><b>Contract, System Engineer :</b></p> <ul style="list-style-type: none"> <li>➤ Internet connection Analyze</li> <li>➤ Firewall Check</li> <li>➤ LAN INMA Analyze</li> <li>➤ New Server Engine with Win2003 OS Original for Domain Server INMA Local Setup and Install</li> <li>➤ Re- Setup Server Content &amp; Active directory with 20 Client seat license</li> <li>➤ Migration Win Server</li> </ul>	1	2007	Jakarta
37	<b>MAHKAMAH KONSTITUSI RI</b>	Multipolar-MII	<p><b>Migrating :</b></p> <ul style="list-style-type: none"> <li>➤ Join Domain</li> <li>➤ Setting Network</li> <li>➤ Training User, etc</li> </ul>	5	2007	Jakarta
38	<b>ASURANSI AIU</b>	Metrodata MII	<p><b>Outsource HELPDESK :</b></p> <p>Project I, ( Juni )</p> <ul style="list-style-type: none"> <li>➤ Sweeping (Standardization)</li> </ul> <p>Project II, ( July )</p> <ul style="list-style-type: none"> <li>➤ Upgrade Service Pack2</li> </ul> <p>Project III, ( September )</p>	2 3 3	2007	Jakarta

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			<ul style="list-style-type: none"><li>➤ Setup Workstation</li><li>➤ Setup Server</li></ul>			
39	<b>ANUGRAH SINERGI INDONESIA</b>		<b>Outsource PROGRAMMER :</b> Project Dinas Pekerjaan Umum (PU) <ul style="list-style-type: none"><li>➤ Develop :“ Database Pelaksanaan Program Tahunan Pemeliharaan dan Pembangunan Jalan dan Jembatan”</li></ul>	1	2007	Jakarta